



Pre-emptive



Proactive



Reactive

## Transforming Enterprises with Botprise Hyperautomation Experience Platform



BOTPRISE

**Autonomous enterprise operations** is the key focus for global companies to leverage technology and drive **competitive advantage**, propel **value transformation** initiatives and take **cost efficiencies** to the next level.

## The Challenge

We live in a highly connected world. Enterprises today have a plethora of applications, data and infrastructure to support this. All of these are meant to work together to deliver the experience that these enterprise's customer's seek. Enterprise applications have traditionally been designed to work with humans in control, though things are changing with integration capabilities being designed into the fabric of enterprise applications today, there still a huge reliance on the human element when it comes to interoperating between these applications. With humans in the loop, actions simply fail to happen at speed, scale, free of error and not to mention the cost.

Automation platforms today do offer a solution to address parts of the problem here. However, their approaches do not provide the transformational needs that enterprises require. They either provide limited automation of simple repetitive tasks through Robotic Process Automation (RPA) or legacy rule based automation tools that are not scalable in the data and API driven world that enterprises are moving to.

## Our solution

The **Botprise solution seamlessly combines the strengths of automation, machine learning, artificial intelligence, and deep insights enabled analytics, into one package** that enables organisations to effortlessly digitise their business processes. Botprise makes the digital workforce a reality and further crank them up with human-like cognitive capability over time. A catalogue of prepackaged smart bots and integrations that is on offer will give you the power to automate not just your mundane and repetitive tasks but also the complex ones and the processes that require cross functional and application collaboration.

**Turbocharge your automation with:**



**Smart bots** learn IT operational issues and apply the right workflows to resolve them including involving human in the



AI driven **Automated operations** help enterprise processes run at scale both on-premise and in the cloud



Smart bots read data to understand the intent to take **Automated remedial action**, gather/analyze information or updates users with the information to solve issues quickly.



The **Integration mesh** that helps connect the most popular enterprise applications to Botprise to power



Continuously monitor, analyse and optimise **Smart bots performance & domain analytics** through analytics that deliver key KPI's on performance



Operational teams can easily design their workflows with **Botprise studios** using automation units (BAU) and decision units (BDU) - just drag & drop



Channelise all events from your applications and other data sources to the **Botprise Event Hub** and use these events either individually or as clusters to call your Smart Bots into action.



Bring your code or scripts and onboard them on the **Botprise Developer Workbench** and infuse workflows with the power of your own code.

## Botprise Solution Areas

With Botprise you can be assured to get your automations to work straight off the starting block. Choose from a collection of prebuilt Smart bots that can be used either as-is or cloned and changed to suit your needs.

**IPOps:** Botprise's AI/ML enabled Smart bots are able to identify and automate the resolution of most IT operations tasks be it network, servers, applications, operating systems or storage

**Service desk:** With its capability to integrate with today's well know ITSM tools, communication channels, self-service portals and its ability to retrofit into custom tools, the Botprise service desk bot solution is able to keep the user informed from start to stop of the lifecycle of the request, keep working day-in-and-out, resolve issues at pace and handle volumes effortlessly.

**SRE & DevOps:** Integrations with market leading DevOps and SRE centric tools and by working with the data from them, is able to derive intelligence and use them in the execution of the workflows to achieve availability & performance monitoring, incident response, toil reduction & alert fatigue reduction.

**CloudOps:** Perform tasks across the top cloud providers today. Botprise offers a variety of predefined templates to automate your cloud operations that will help automate your cloud operations, these include workload management, performing backups, bumping up resources, clearing up unused resources, escalation upon events, cloud bursting, provisioning resources/services, taking them down, managing cost, release, deployment & remediation

**SecOps & Compliance:** With Botprise's security Smart bot discovery of cloud assets, security assessment runs and reporting is now fully automated and can even more frequently without consuming valuable resource's time. Botprise can be put to use in threat intelligence, incident response, vulnerability response, playbook automation, event management, patch management, security and compliance checks.

**Others:** Contact us for your automations in Supply chain, Sales & Marketing, Human Resources, CryptoOps, etc.

## Botprise Value

To Botprise automation success is defined by how our customers are able to meet their immediate automation requirements and how Botprise adds value along the way to a transformed enterprise - The Autonomous Enterprise.



Discover



Insights



Recommend



Automate



Intelligence Layering



Autonomous Operation

All our partners already got:

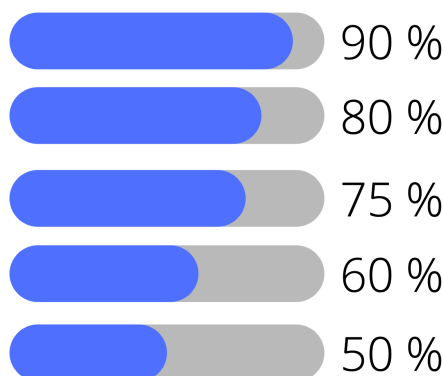
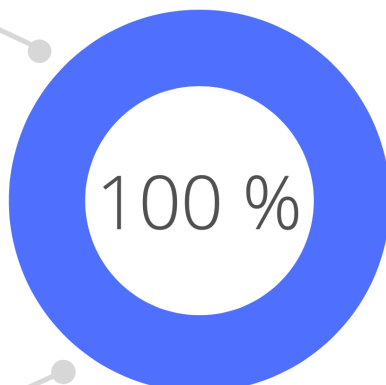
error free operation

reduced alert fatigue

adherence to SLAs

alerts are managed

process and security compliant



Improvement in customer experience & satisfaction

Improvements in customer responsiveness

Event noise reduction

Security management time reduction

Operations cost reduction

CHATOPS

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MLOPS

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AI/ML